



INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

DUNDIGAL – 500 043, HYDERABAD

PLACEMENT AND TRAINING CENTRE

Information to the Students on Campus Recruitment

2015 – 2016

|     |                          |   |  |
|-----|--------------------------|---|--|
| 1.  | Name of the company      | : |   |
| 2.  | Type of the company      | : | Internet-based retailer  |
| 3.  | Position                 | : | Transportation Operations Specialist (TOS)<br>Customer Service Associate   |
| 4.  | Brief Profile of Company | : | <p>Amazon teams in India work on complex business challenges to innovate and create efficient solutions that enable various Amazon businesses, including Amazon websites across the world as well as support Payments, Transportation, and Digital products and services like the Kindle family of tablets, e-readers and the store. We are proud to have some of the finest talent and strong leaders with proven experience working to make Amazon the Earth's most customer-centric company.</p> <p>We made our foray into the Indian market with the launch of Junglee.com, enabling retailers in India to advertise their products to millions of Indian shoppers and drive targeted traffic to their stores. In June 2013, we launched www.amazon.in for shoppers in India. With www.amazon.in, we endeavour to give customers more of what they want – low prices, vast selection, fast and reliable delivery, and a trusted and convenient online shopping experience. In 2 years since launching our India operations, we have expanded our offering to over 22 million products across 100s of stores! Our philosophy of working backwards from the customers is what drives our growth and success.</p> <p>Amazon India offers opportunities where you can dive right in, work with smart people on challenging problems and make an impact that contributes to the lives of millions. Join us so you can - Work Hard, Have Fun and Make History.</p> |
| 5.  | Date of Exam             | : | <b>10<sup>th</sup> May, 2016</b>   |
| 6.  | Date of Interview        | : | <b>11<sup>th</sup> May, 2016</b>   |
| 7.  | Registration link        | : | <a href="https://docs.google.com/forms/d/1PKnRiyKRMZGRczu4xGwSOCNblqI2RvDS3NUwta8n328/viewform">https://docs.google.com/forms/d/1PKnRiyKRMZGRczu4xGwSOCNblqI2RvDS3NUwta8n328/viewform</a>  |
| 8.  | Time                     | : | <b>8.30 AM Sharp</b>   |
| 9.  | Venue                    | : | <b>CMR Technical Campus (Kandlakoya village)</b>   |
| 10. | Skills Required          | : | <p>Transportation Operations Specialist (TOS) :-</p> <ul style="list-style-type: none"> <li>• Excellent communication skills – Verbal and Written</li> <li>• Good knowledge of working over internet and an ability to successfully navigate websites</li> <li>• Should be comfortable with a multi-tasking, high-energy environment. Should be creative and analytical problem solver with a passion to provide excellent customer service</li> <li>• Demonstrated ability to work in a team in a very dynamic environment</li> <li>• Should be flexible to adapt to support a 24*7 operating environment and ready to work in shifts</li> </ul> <p>Customer Service Associate:-</p> <ul style="list-style-type: none"> <li>• Communication Skills</li> <li>• Computer Knowledge/Skills</li> <li>• Customer Focus</li> <li>• Problem Solving Skills</li> </ul>  |

|  |                     |                                 |  |
|--|---------------------|---------------------------------|--|
| 11   | Eligibility         | :                               | <ul style="list-style-type: none"> <li>• For <b>TOS</b> :- Bachelor's degree – Preferably in Engineering</li> <li>• For <b>Customer Service Associate</b> :- SSC, Inter, Any Graduate/PG</li> </ul>  |
| 12   | Selection Process   | :                               | <ul style="list-style-type: none"> <li>• Preliminary exam on 10<sup>th</sup> May, 2016</li> <li>• Shortlisted Candidates are required to attend final round on 11<sup>th</sup> May, 2016</li> </ul>  |
| 13   | Mandatory Documents | :                               | <ul style="list-style-type: none"> <li>• Neatly dressed in white/cream shirt and Dark blue/snuff color pant</li> <li>• Resume</li> <li>• Two Passport size photographs</li> <li>• Pan Card ( if available)</li> <li>• Xerox Copy of 10<sup>th</sup>, Inter, UG All Semesters, PG - Marks Memo.</li> <li>• Copy of ID Proof, Copy of Address Proof (Passport/ Aadhar Card/ Voter Id)</li> </ul> |
| For any further clarifications, contact Prof. L V Narasimha Prasad, Placement and Training officer |                     |                                 |  |
| Date: 09 May, 2016   |                     | <b>Director and PAT Officer</b> |  |

Copy to:

**Chairman, Secretary and Treasurer and Executive Director**

Principal with a request to attend, HOD's of freshmen, CSE, IT, ECE, EEE, ME, AE, CE and MBA, Deans – Academic, R & D, PG studies, Student Affairs, and Academic Audit and Quality Controller

**Note: Students who are eligible for the drive should apply for Amazon through the website link provided .**